



Woodinville

GENERAL INFORMATION

Position Title: Server

Pay Status: Exempt Non-Exempt x

Job Status: Full Time Seasonal

Reports To: Dining Room Manager

Employer: TZ Woodinville LLC

Start Date: 10/15/2018

Revised: 09/11/18

POSITION SUMMARY:

All of our front-of-house positions are an integral part of the Teatro ZinZanni experience. These positions are responsible for providing exceptional dining room service and entertainment to our guests. The smooth operation of Teatro ZinZanni is based on teamwork and the shared responsibility of the service staff. Our success is determined by the quality of the product and the quality of the effort put forth by the service staff to provide friendly and generous service.

Teatro ZinZanni is a fine dining restaurant and theatrical performance environment where an engaging personality, experience, comfort with and enthusiasm for this work environment is essential.

SHOW SUMMARY:

Teatro ZinZanni Woodinville presents a full evening of entertainment, combining cirque artists, European cabaret, contortionists, jugglers and illusionists with live music and a gourmet multi-course meal. Set in an antique jewel box tent imported from Belgium, our newest show "Hollywood and Vine" will be performed at our new location in Woodinville.

ESSENTIAL FUNCTIONS

- Models integration of Teatro ZinZanni's Vision and Values in performance of daily duties and operations
- Capacity to add own personality sparkle to guest interactions while following professional fine dining standards for course service, and time sensitive duties around the show/cues for a featured segment
- Must be able to respect strict shift attendance requirements, with impeccable punctuality
- Ability to handle all types of situations with professionalism, tact and charm
- Ability to handle high influx of guests within a short time period with speed and accuracy

- Participation in brief featured segments of the show and, when not in a featured segment, be an “invisible” server, with understanding of service and timing flow
- Must be an active and proactive team player and support all members of the team in all aspects of service
- Ability to anticipate, inform and/or assist in the resolution of guest issues
- Solid menu knowledge, menu item detail and allergy information
- Solid liquor knowledge and capacity to learn cocktail ingredients, basic wine varietal knowledge
- Ability to follow competent and cautious alcohol service guidelines with knowledge of ID checking procedures and signs of intoxication and response methods
- Ability to uphold high cleanliness and organizational standards
- Operating knowledge of restaurant/performance venue POS systems or the capacity to learn fast
- Capacity to manage all cash, credit card, and gift card transactions promptly, efficiently, and accurately/basic cash reconciliation skills
- Commitment to attend weekly staff training classes
- Willingness to help with any physical show needs when called upon
- Willingness to perform other duties and responsibilities as required

JOB QUALIFICATIONS

- 3+ years of service experience in a fast-paced environment
- Have an engaging personality and a sense of humor
- Have worked in a high-volume restaurant and can work within a team environment
- Have an understanding of fine dining restaurant standards
- Must be comfortable with and excel in a performance environment
- Can take direction and be quick to think, adapt and respond
- Must be detail oriented with high cleanliness standards
- Well-groomed and professional appearance
- Minimum high school graduate or equivalent
- Excellent communication skills, with the ability to see, hear and verbally communicate with the public in English
- Must have valid Class 12 or Class 13 Mixologist permit (MAST)
- Current food handlers permit
- Good physical condition/ Ability to lift 40 lbs.
- Theatrical experience preferred but not mandatory

WORKING SCHEDULE/ENVIRONMENT

Teatro ZinZanni is a fine dining restaurant and theatrical performance environment. Monday and Tuesday are generally days off. Works all shows: this position has a primary schedule Wednesday through Sunday, 4:45pm through the end of the show. (Schedule will vary according to show calendar).The schedule might change due to show schedules or special circumstances.

Full time and Part time positions available at TZ Woodinville (including evenings & weekends) beginning 10/15/2018

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How to apply:

Please send a cover letter and resume in PDF format to:
restaurant-jobs@zinzanni.com