



## Seattle

### GENERAL INFORMATION

**Position Title:** Map/Host

**Pay Status:** Non-Exempt

**Job Status:** Part-Time

**Reports To:** Dining Room Manager

**Employer:** TZZ LLC (dba Teatro ZinZanni)

**Start Date:** 09/28/2023

**Compensation:** \$30 per hour

**Last Revision Date:** 06/01/23

---

### SUMMARY:

Teatro ZinZanni presents a fully integrated evening of entertainment which includes cirque artists, European cabaret, contortionists, jugglers and illusionists with live music and a fabulous multi-course meal.

The smooth operation of Teatro ZinZanni is based on teamwork and the shared responsibility of sales, production and service staff. Our success is determined by the integration of excellent customer service from ticketing to night of show, quality of the show and seamless food and beverage operations.

Teatro ZinZanni's newest show will be performed at our residency in Seattle at the Lotte Hotel. This one-of-a-kind run of performances brings together two iconic Seattle brands during Teatro ZinZanni's 25th anniversary year, promising an opulent, world-class extravaganza in the breathtaking setting of the hotel's largest venue, the Grand Ballroom in The Sanctuary. The Teatro ZinZanni dinner and show experience will open this Fall and run into 2024.

---

### POSITION SUMMARY

Works under Dining Room Manager supervision and in close collaboration with the Box Office Team in creating detailed daily seating map charts, supporting materials for operations as well as leading the check in and seating process.

Teatro ZinZanni is a fine dining restaurant and theatrical performance where comfort with, and enthusiasm for this work environment, is essential.

---

## **ESSENTIAL FUNCTIONS**

### **Responsibilities and Duties:**

- Creating seating charts and all supporting materials related to check in and seating
- Translating requests, dietary concerns, and all other notes issued through the ticket reservation process to be utilized for seating and the night of show experience by production and restaurant staff
- Timely communications with restaurant staff in regards to daily staffing levels as instructed by the Dining Room Manager
- Accurate and efficient communication and dispersion of all daily pertinent information to departments
- Producing supporting materials for seating assignments and group assignments
- Leading the check in and seating process pre-show with hospitality, tact, and speed
- Responsible for immediate and clear communications with restaurant management staff of any issues pre - show

---

## **JOB QUALIFICATIONS**

### **Essential minimum skills, education, and experience:**

- Professional behavior: this includes maintaining a 5 star demeanor and verbiage in all interactions with an upbeat, uplifting and positive attitude
- Calm, composed and strong appearance, as well as setting an exemplary performance example for all coworkers
- Timely, focused and capable of meeting deadlines while maintaining a high degree of accuracy
- Ability to work with and communicate well with all types of staff personalities
- Capacity to deliver excellence in all aspects of interactions with guests and peers, showcasing understanding, maturity and control
- Must possess integrity, common sense, sense of perspective and sense of humor
- Must have sense of work ethics, responsibility and pride in the work and in the work team
- Deflecting conflict in a public setting with tact, calm and speed
- Able to tolerate loud environments with bright and strobing lights

---

## **WORKING SCHEDULE/ENVIRONMENT**

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Fast-paced, complex theatrical environment incorporating a 285-seat fine dining restaurant.
- Mapping and hosting requires good organizational skills, memory, and the ability to respond to changing demands as needed.
- The atmosphere includes loud noise, bright lighting and strobe lights.

Primary schedule of Tuesday through Sunday, or Wednesday through Sunday as well as added shifts for Matinee or special events. (Schedule will vary according to the show calendar).

This is a hands-on and feet-on-the-floor type position, with a typical day consisting of 4-6 hours of work divided equally between planning/ organizing, and interacting with the staff and guests.

Positions available beginning 09/28/2023.

### **PHYSICAL DEMANDS**

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- While performing the duties of this Job, the employee is regularly required to use hands to handle, or feel; reach with hands and arms; climb or balance; stoop, kneel, crouch, and talk or hear.
- The employee is required to stand and walk during most of the shift while carrying heavy, full trays of food and dishes.
- The employee must frequently lift and carry up to 40 pounds.

TZZ LLC (hereinafter "Teatro ZinZanni" or "Company.") IS AN EQUAL OPPORTUNITY EMPLOYER. We believe every employee has the right to work in an environment that is free from all forms of unlawful discrimination. Consistent with applicable laws, Teatro ZinZanni makes all decisions involving any aspect of the employment relationship without regard to race, color, sex, pregnancy, creed, religion, age, marital or nursing mother status, national origin, ancestry, citizenship, the presence of any disability (sensory, mental, or physical), medical or genetic information, military or veteran status, sexual orientation, gender identity, gender expression, or any other status or characteristic protected by applicable local, state, or federal law. Discrimination and/or harassment based on any of those factors are inconsistent with our philosophy of doing business and will not be tolerated. This policy of non-discrimination applies to all aspects of recruiting and employment, including compensation, benefits, advancement, transfers, and reductions in force. PLEASE CONTACT THE COMPANY YOU NEED ASSISTANCE COMPLETING THIS APPLICATION OR TO OTHERWISE PARTICIPATE IN THE APPLICATION PROCESS.

### **How to apply:**

Please send a cover letter and resume in PDF format to: [restaurant-jobs@zinzanni.com](mailto:restaurant-jobs@zinzanni.com).