



Seattle

Position Title: Coat Check

Pay Status: Non-Exempt

Job Status: Full-time Seasonal

Reports To: General Manager

Employer: TZ Woodinville LLC

Start Date: 01/13/2022

Pay: \$20/hour + gratuity

POSITION SUMMARY:

The Coat Check is required to act as an ambassador of the tent and to welcome guests into the venue with upbeat hospitality as guests arrive and entrust their possessions in safekeeping for the duration of the show.

This position is responsible for receiving/handing over coats, jackets, umbrella's, etc following a coat check ticket system, ensuring that the tracking of items and receipts is done quickly and efficiently at the beginning at the show as well as at the conclusion of the show and answering any questions and providing guidance to our guests in regards to the lobby and guest check-in systems as needed. This position also requires alertness to any needs a guest might have in regards to their possessions.

The smooth operation of Teatro ZinZanni is based on teamwork and the shared responsibility of the service staff. Our success is determined by the quality of the product and the quality of the effort put forth by the service staff.

Teatro ZinZanni is a fine dining restaurant and theatrical performance where comfort with, and enthusiasm for this work environment, is essential.

SHOW SUMMARY:

Teatro ZinZanni presents a full evening of entertainment, combining cirque artists and cabaret performers with live music and a multi-course meal. Our newest show will be performed at our temporary location in Seattle (Show dates November 2022-February 2023)

ESSENTIAL FUNCTIONS

- Welcomes guests and offers hospitality upon arrival
- Checks in coats and other items using the coat check ticketing system while keeping the coat check area organized and all the items within secure
- Provides safekeeping of all personal items the guests has entrusted us with during the duration of the show
- Answers any questions and offers information and guidance in regards to the seating process, lobby layout and bar service as needed
- Checks out all possession that belong to guests at the end of show and ensure a positive departure
- Maintains all areas pertaining to coat check impeccably organized and clean

JOB QUALIFICATIONS

Essential minimum skills, education, and experience:

- Must be able to stand for up to 7 hours
- Must be able to lift up to 15 lbs.
- Basic computer skills
- Strong interpersonal and communication skills are a must, a strong memory and organization skills
- Customer service experience in the show business, hospitality or retail industries
- Pleasant, positive and calm demeanor and the ability to work as part of a close team.
- Thrives on constant interaction with the public

WORKING SCHEDULE/ENVIRONMENT

Teatro ZinZanni is a fine dining restaurant and theatrical performance environment. Monday and Tuesday are generally days off. Works all shows: this position has a primary schedule Wednesday through Sunday, 6pm through the end of the show. (Schedule will vary according to show calendar).The schedule might change due to show schedules or special circumstances.

Positions available beginning 11/13/2022.

TZZ LLC IS AN EQUAL OPPORTUNITY EMPLOYER DEDICATED TO A POLICY OF NON-DISCRIMINATION IN EMPLOYMENT (INCLUDING APPLICATION FOR EMPLOYMENT) ON ANY BASIS INCLUDING RACE, COLOR, RELIGION, NATIONAL ORIGIN, ANCESTRY, CITIZENSHIP, SEX, AGE, PHYSICAL OR MENTAL DISABILITY, MEDICAL CONDITION, PREGNANCY, VETERAN OR MILITARY STATUS, OR ANY OTHER BASIS PROHIBITED BY LOCAL, STATE, AND FEDERAL LAW.

APPLICANTS WITH DISABILITIES MAY BE ENTITLED TO REASONABLE ACCOMMODATION UNDER THE TERMS OF THE AMERICANS WITH DISABILITIES ACT AND CERTAIN STATE OR LOCAL LAWS. A REASONABLE ACCOMMODATION IS A CHANGE IN THE WAY THINGS ARE NORMALLY DONE WHICH WILL ENSURE AN EQUAL EMPLOYMENT OPPORTUNITY

WITHOUT IMPOSING UNDUE HARDSHIP ON TZ WOODINVILLE LLC. PLEASE CONTACT TZ WOODINVILLE LLC IF YOU NEED ASSISTANCE COMPLETING THIS APPLICATION OR TO OTHERWISE PARTICIPATE IN THE APPLICATION PROCESS.

How to apply:

Please send a cover letter and resume in PDF format to:
restaurant-jobs@zinzanni.com